



London City Bond Limited

QUALITY POLICY STATEMENT

- ✓ London City Bond Ltd. is committed to providing a consistently conforming service that aims to meet and when possible exceed our customer's expectations; this is achieved by compliance against legal, voluntary and contractual obligations.
- ✓ London City Bond Ltd. is committed to continually improving the management system in support of business performance improvement and ensuring compliance, additionally confirmed by a documented management system against the requirements of ISO 9001 and industry best practice principles.

London City Bond Ltd. establishes the above philosophies of the organisation by ensuring the continuation by the following:

- Identifying the necessary resources to meet with the customer and specified legal requirements with due consideration to maintaining performance targets.
- Compliance with internal processes and procedures to achieve declared aims supported by documented records at all appropriate levels.
- Evaluate the efficiency of the business system by prioritised compliance and operational system related internal quality audits.
- Maximum communication between customers and suppliers in support of service compliance and product traceability.
- Motivate and encourage inclusion of technical and administration personnel at all levels through training and competency reviews.
- Review of the business through regular management and operational meetings.

Approved by: -

A handwritten signature in black ink, appearing to be 'J. Smith' or similar, written over a horizontal line.

Date:

4/6/18